

eCareNotes Browser Compatibility

Last Updated: 22 Feb, 2017

eCareNotes works on computers running Microsoft Windows with .NET Framework 4.0 or above and is compatible with the following browsers. For the VoiceNote functionality, please read the respective section of the document to learn more before using the feature.

1. Internet Explorer
2. Microsoft EDGE Browser
3. Google Chrome
4. Mozilla Firefox

Internet Explorer

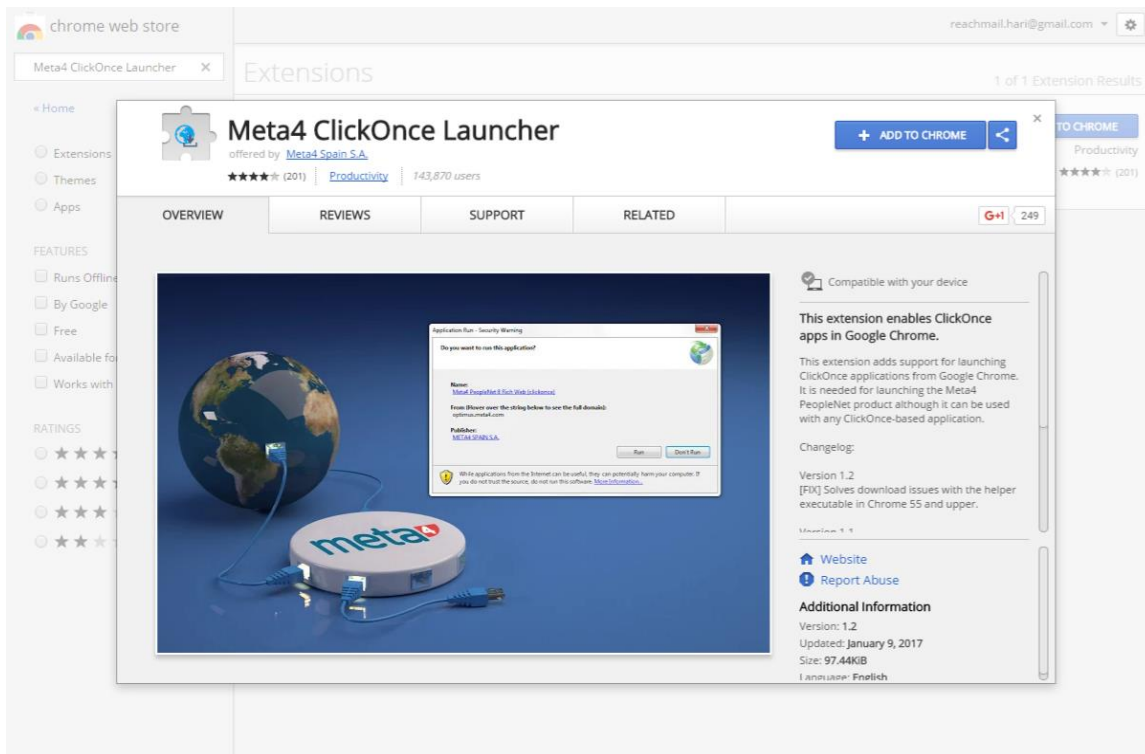
- Typically, there are no additional steps required in Internet Explorer for eCareNotes.
- After logging in to www.ecarenotes.com, when you click on the VoiceNote icon, if your browser does not allow pop-ups, then an alert message will appear. Click on that and choose 'allow pop-ups'.

Microsoft EDGE Browser

- Typically, there are no additional steps required in EDGE for eCareNotes.
- After logging in to www.ecarenotes.com, when you click on the VoiceNote icon, if your browser does not allow pop-ups, then an alert message will appear. Click on that and choose allow pop-ups.

Google Chrome

- In Chrome, go to <https://chrome.google.com/webstore/category/extensions>
- Search for "Meta4 ClickOnce Launcher" in the search box on the left top of the screen
- Once you see the Meta4 ClickOnce window, click the blue button titled "ADD TO CHROME" button.
- After logging in to www.ecarenotes.com, click on the VoiceNote button to launch the apps
- Please see the screenshot below for reference



Mozilla Firefox

- In Firefox, go to <https://addons.mozilla.org/en-US/firefox>
- Search for “FxClickOnce” in the search box on the right top of the screen labelled ‘search for add-ons’
- Once you see the FxClickOnce add-on window, click the blue button titled “Add to firefox” button. It will ask for a confirmation to install and prompt you to restart Firefox after the installation. Proceed as directed.
- After logging in to www.ecarenotes.com, click on the VoiceNote button to launch the apps
- Please see the screenshot below for references

